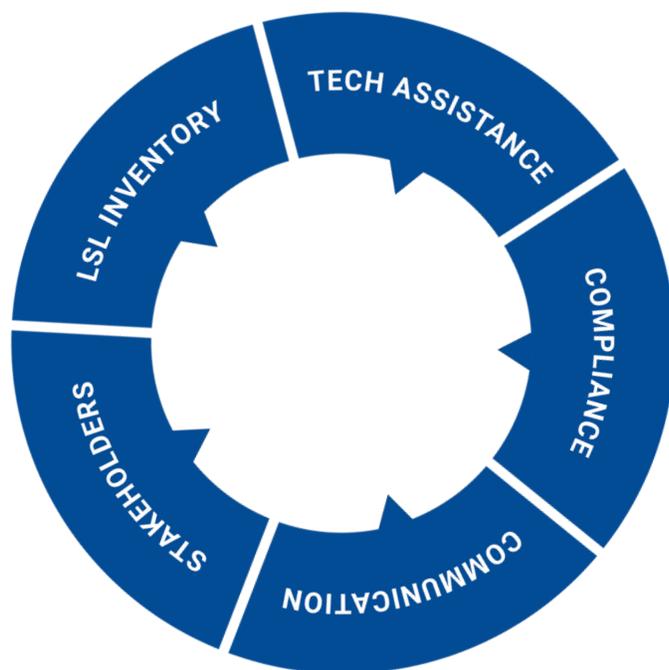


LEAD AND COPPER RULE IMPROVEMENTS (LCRI)

The clock is ticking. Lead and copper rule improvements are complex, but the compliance process doesn't need to be. Successfully meeting these new standards will involve a wide range of people, including homeowners. We've scrutinized the changes. Let's identify what you need to do and how best to do it. From the first tests to service replacements and ongoing monitoring, we'll be with you every step of the way.



Compliance has a lot of moving parts. Here's what you can do now - and later - to be sure everything is on track.

2025

LCR REVISIONS TAKE EFFECT

- Sample at updated tier sites and take 1st/5th liter samples at known LSLs
- Sample elementary schools and childcare facilities; share results with each facility and health department
 - 20% of facilities in 2024
 - 40% of facilities in 2025
- Submit first LSLI, or prove there are no LSLs
- **Run Find-and-Fix and WQP sampling at any homes >15 ppb**
- Relay results >15 ppb within 3 days (homes) or 24 hours (90th percentile)

2026-2028

- Continue required testing at tier sites and LSLs; communicate results as necessary
- Continue sampling elementary schools and childcare facilities, sharing results
 - 60% of facilities in 2026
 - 80% of facilities in 2027
 - 100% of facilities in 2028
- Submit annual or triennial LSLI
- Notify customers served by LSL or unknown service connection

2029 Onward

- Continue required testing at tier sites and LSLs; communicate results as necessary
- Continue notifying customers served by LSL or unknown service connection
- **Sample all K-12 schools, and any childcare facilities by request**
- Submit annual or triennial LSLI



Prepare

Be ready to go! Develop an action plan, identify highly impacted areas, and make a list of all your K-12 schools and childcare facilities.



Educate

Alert Tier 1 homeowners as well as K-12 schools, childcare facilities, and the community at large. It's all about trust and communication.



Comply

Take 1st/5th liter samples at known LSLs and 20% of elementary schools and childcare facilities to start. Once the groundwork is laid, compliance is easy!

Let's Get Started

Laying the groundwork is your first step to LCRI compliance. Setting up processes to coordinate your efforts will make this process as smooth as possible.

PRELIMINARY INVENTORY

This is your starting point on the way to LCRR compliance. Identify inside and outside service material. Do this by referring to:

- Records
 - Tap cards, record drawings, system policy, permits
- Field Work
 - Meter reads, customer service inquiries, building/code enforcement inspections, excavations, water main work, curb box inspections
- Customer Input
 - Surveys, self-inspections, social media, scratch or magnet tests, photo uploads

REPLACEMENT PLAN

Now that you know what needs replacing, let's figure out how to get it done. Using all available data and notes, plan:

- Annual replacement rate
- Replacement prioritization
 - Consider LSL density, sensitive populations, and disadvantaged households
- Public education/outreach efforts
- Funding strategy
- Tracking methods
- Customer notification template

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Ask for a member of the Lead Task Force

